

Customer Service Report for LSSB

For the period: Wednesday, April 01, 2009 12:00:00 AM to Thursday, April 30, 2009 11:59:59 PM



	CREATED				ASSIGNED/PENDING/ CHECKED OUT			CLOSED			AVG MIN
	DCS	LSSB	Web	Other	DCS	LSSB	Other	DCS	LSSB	Other	To Close
Hardware											
Laptop/Config/Setup	0	1	0	0	0	0	0	1	0	0	66
OS/390											
Other	1	0	0	0	0	1	0	0	0	0	0
Wylbur	5	0	0	0	0	4	0	0	1	0	3
OS/390 SOFTWARE											
OTHER SOFTWARE	0	0	0	2	0	2	0	0	0	0	0
Grand Total:	6	1	0	2	0	7	0	1	1	0	9

Total Tickets Closed:	2
Total Tickets Assigned/Pending/Checked Out:	7
Total Tickets Created:	9